

TERMS AND CONDITIONS OF SALE

GENERAL

WINDOWSEAL will complete customers order on acceptance of the following conditions only. On acceptance of any work order or quote with WINDOWSEAL, the customer understands and agrees that there are no **other** understandings, representations or warranties of any kind, forming part of this contract.

In particular

1 Any conditions in customer's order or quote which are inconsistent or contrary to these conditions will be of no effect unless customer has these extra conditions in writing and signed by a representative of WINDOWSEAL.

2 Any cancellation of any quote or work order will be of no effect unless the customer obtains written verification of the cancellation and signed by a representative of WINDOWSEAL. Customer accepts that on cancellation of any quote or work order WINDOWSEAL reserves the right to charge any expenses incurred before the cancellation.

3 Any variation to any quote or work order that is accepted by WINDOWSEAL will be charged at the rate applicable at the time or what is agreed to in writing and signed by the customer and a representative of WINDOWSEAL.

Price and terms of payment

1 All quotes are valid for 30 days only and are subject to change after that unless the customer has written approval from a representative of WINDOWSEAL.

2 All prices and rates are applicable to the date at the time and are subject to change at any time after 30 days of the date on the quote.

3 The customer shall not be entitled to withhold any payment or make any deductions from the contract price.

4 Payment of the full amount must be made on completion of the work.

5 All costs incurred in the recovery of this account, will be payable by the customer.

Interest

1 Any payment not completed by the customer will be charged at a rate that WINDOWSEAL determines at the time on the incomplete portion of the payment. This will be charged on a daily basis until the amount owing is completely paid including all interest incurred.

2 Payments will firstly be applied to the offset any interest due until the total amount is paid.

Ownership

1 Title of any goods will remain with WINDOWSEAL until all of any outstanding payment is cleared.

2 The customer will have no right to sell any goods supplied by WINDOWSEAL for which complete payment has not been made unless they have a written agreement which is signed by a representative of WINDOWSEAL.

Risk

All goods supplied by WINDOWSEAL will be at the customers risk once delivery and or installation has been completed.

Warranty

1 WINDOWSEAL will accept any warranty (if any) of any components or materials covered by a manufacturers warranty

2 Any claim must be in writing and must be received within 30 days of delivery. WINDOWSEAL must be notified of any defects in any of the goods supplied within seven days of the goods becoming defective.

3 WINDOWSEAL shall not be responsible for any damage whatsoever caused by improper use or application of the goods, or if the goods have been modified or adapted to be used in a situation for which they have not been intended.

WORKMANSHIP

All work undertaken by WINDOWSEAL will be carried out by professional tradesmen who will personally guarantee their workmanship to be of the highest standard and will put right any work which could be substandard.

PRODUCTS

All products will be installed to manufacturers instructions and will be replaced if found to be faulty.

GLASS

All care will be taken whilst handling your windows and doors, but due to the unpredictable nature of glass, WINDOWSEAL cannot take responsibility for any breakage's, during any repair, for reasons outside our control.

LEAKS & DRAFTS

WINDOWSEAL will analyze leak and draft problems, offer professional advice and quality repairs, but can not absolutely guarantee the cure of all leaks and drafts.

PAYMENT

All payment will be by cash or cheque on completion of job unless prior arrangements with your area manager.

**THANKYOU FOR CALLING WINDOWSEAL
WE LOOK FORWARD TO PROVIDING THE
SERVICE YOU DESERVE**